

DEPARTMENT OF THE ARMY

US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT BELVOIR
9820 FLAGLER ROAD, SUITE 213
FORT BELVOIR, VIRGINIA 22060-5928

REPLY TO ATTENTION OF

IMBV-MW

6 October 2016

MEMORANDUM FOR U.S. Army Fort Belvoir Personnel

SUBJECT: Fort Belvoir Policy Memorandum #36, Commissary Bagging and Carry-Out Services

1. References:

- a. AR 210-7 (Personal Commercial Solicitation on Army Installations), 18 October 2007.
- b. Defense Commissary Agency Directive 40-6.1 (Customer Service Department),
 1 July 2015.
- c. DoDI 1344.07 (Personal Commercial Solicitation on DoD Installations), 30 March 2006.
 - d. DoDI 1330.17 (DoD Commissary Program), 18 June 2014.
- e. Executive Summary, Defense Commissary Agency, November 2010, subject: The DECA Bagger Program.
- 2. Purpose. To establish policy and operating procedures regarding bagging and carryout services at the Fort Belvoir Commissary to ensure uniform standards, safety, security, good order, discipline, and customer service.

Definitions:

- a. DoD Identification (ID) Card Holder: A person to whom an active duty, retiree, or dependent Uniformed Services identification card or DoD civilian identification card has been lawfully issued.
 - b. Non-DoD ID Card Holder: Any person not included in paragraph 3.a, above.

4. Policy.

a. The U.S. Army Garrison Fort Belvoir (USAGFB) will establish and monitor a program through which appropriate persons may provide bagging and carry-out services at the Fort Belvoir Commissary as private commercial solicitation. In

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accordance with AR 210-7 and USAGFB policy, the program shall include a procedure to issue commercial solicitation licenses to appropriate persons wishing to provide bagging and carry-out services.

- b. The decision of the Garrison Commander or his designee to issue, deny, or revoke a commercial solicitation license for bagging and carry-out services at the Commissary is final, and any recommendation by the Commissary Officer or other person is not binding on the Garrison Commander or his designee.
- c. No person may enter Fort Belvoir and conduct personal commercial solicitation as described in AR 210-7 without the permission of the Garrison Commander.
- d. Persons providing bagging and carry-out services at the Commissary are conducting personal commercial solicitation and may be permitted on the installation to carry out this private business operation if granted a commercial solicitation license through the procedures outlined in this policy memorandum.
- e. Baggers and persons providing carry-out services are not employees of the Commissary or the USAGFB. Baggers are permitted none of the benefits or entitlements of government employees or agents.
- f. All personnel will follow this memorandum regarding the procedures required to issue a license to perform bagging and carry-out services at the Fort Belvoir Commissary.

General.

- a. Licensing Requirements:
- (1) DoD ID Card Holders: The USAGFB will issue commercial solicitation licenses for bagging and carry-out services at the Commissary to DoD ID card holders.
- (2) Non-DoD ID Card Holders with current DeCA Bagger Licenses Grandfathered Exception: IAW the initial MOI, dated 4 November 2010, the Garrison Commander authorized current Non-DoD ID Card Holders to continue bagging and carry-out services at the Commissary since it was necessary for the continuous operation of bagging and carry-out services. These licensed baggers can continue to provide bagging and carry-out services at the Commissary as long as they maintain current licenses and renew and receive new licenses before the current licenses expire.
- (3) The USAGFB will issue licenses only to persons who are at least 16 years of age.

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- (4) The USAGFB will issue licenses only to persons who have no previous convictions for crimes other than traffic violations.
- (5) The USAGFB will issue licenses to persons who can speak, write, and understand English.
- b. Licenses will be issued in chronological order by the dates the USAGFB receives the completed license applications.
- c. Each license shall be valid for a period of two years from the date of clearance by the Directorate of Emergency Services (DES).
- d. Licenses issued in accordance with this policy grant the licensee authority to enter Fort Belvoir and to privately solicit for the business of providing bagging and carryout services at the Commissary. A license issued in accordance with this policy does not obligate the Commissary Officer to allow a licensee to perform bagging and carryout services in the Commissary. Licensees must also comply with any Commissary policies or regulations.
- e. Proof of the license issued in accordance with this policy and any authorization required by the Commissary must be carried at all times while the Commissary baggers are on the installation.
- f. The Garrison Commander or his designee may deny or revoke a license if it is in the best interest of the command. The grounds for taking these actions will include but will not be limited to the following:
- (1) Making false statements on the Bagger License Application/Agreement form (Encl 1).
- (2) Engaging in any act in violation of the law, any act in violation of Fort Belvoir regulations or policies, or any act that threatens the safety and security of the installation.
- (3) Failing to comply with the Bagger Understanding document, DeCAD 40-6, 1 July 2015. (Encl 2). It is the licensee's responsibility to ensure he or she understands and complies with the Bagger Understanding document.
- (4) For other reasons as determined by the Garrison Commander or his designee.

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- g. Any person who has been denied a Commissary bagger license or whose license has been revoked may re-apply for a license after one year from the date of denial or revocation.
- 6. Exceptions to this policy can be granted only by the Garrison Commander or the Deputy to the Garrison Commander.
- 7. Approved private organizations and Family Readiness Groups conducting "Bagging for Dollars" fundraisers inside the Commissary are excluded from the requirements of this policy.
- 8. Responsibilities.
- a. In accordance with the referenced Defense Commissary Agency Executive Summary, the Commissary Head Bagger will be responsible for:
- (1) Issuing application packets for bagger licenses and advising applicants on the licensing process.
- (2) Conveying completed Bagger License Application/Agreement forms to DES LEI.
- (3) Accepting from in-person applicants their license paperwork completed by DES which provides proof of applicant approval and their assigned license numbers.
 - b. The DES will be responsible for:
- (1) Executing a local Army criminal records check of each bagger applicant and advising the Head Bagger of the result.
- (2) Approving the Bagger License Application/Agreement form application by signing as the License Grantor and annotating the license number and expiration date. (Licenses are valid two years from date of DES Record Check.)
- (3) Providing copies of the completed background checks and completed Bagger License Application/Agreement with the designated license number to the applicant with a cover letter informing the applicant to contact the head bagger for further instructions.
- c. In accordance with the referenced DeCA executive summary, the Commissary Officer will be responsible for:

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- (1) Providing quality assurance for the bagger program under the provisions of applicable DeCA directives.
- (2) Issuing a bagger license Revocation of Permission to Enter Commissary Instruction or a suspension. The Store Director may issue a revocation or suspension independent of a recommendation by the head bagger.
- (3) Providing concurrence if in agreement with the request from the majority of baggers for an election of new head bagger. Unless otherwise agreed, elections occur annually.
 - d. License applicants will be responsible for:
- (1) Providing complete application packets to the official designated to receive applications.
- (2) Completing the SP-167, Criminal History Record Name Search Request (Encl 3), to include obtaining required notary stamps and mailing it to the Virginia State Police Department.
 - (3) Paying all expenses incurred to obtain licenses.
- (4) Bringing in-person to the head bagger their license paperwork received from DES showing approval and assigned license numbers.
- (5) Maintaining their own copies of the completed forms and ensuring they are aware of their license expiration dates.
- 9. Bagger Application Process.
 - a. The Commissary Head Bagger will:
- (1) Have the applicant complete the Bagger License Application/Agreement form and then review it for accuracy and completeness.
- (a) Inform the applicant to have the Form SP-167 signed and notarized at the applicant's expense.
- (b) Inform the applicant to have a money order or cashier's check (payable to Virginia State Police), or provide credit card information on the Form SP-167 in the amount of \$20. Personal checks and cash are not accepted.

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- (c) Inform the applicant to mail the completed Form SP-167 with payment to the Virginia State Police Department address listed on the form.
- (d) Have the applicant complete the "Bagger Understanding" form. This completes the <u>in-person application process</u> with the applicant.
- (2) Have those current baggers whose licenses are about to expire complete and send the same paperwork as required by first time applicants.
- (3) Accept, from applicants who come in-person, their license paperwork completed and sent by DES to ensure approval and identify their assigned license numbers.
 - (4) Train the baggers.
 - (5) Schedule baggers to work hours consistent with customers' needs.
- (6) Require each bagger to have their current identification number visible to the cashier and customer at all times while engaged in bagging and carry-out services and ensure that only currently licensed baggers are permitted to enter the store.
- (7) In coordination with the Store Director or his or her designee, establish the minimum and maximum number of active baggers needed for licensing.
 - (8) Review and maintain an active bagger roster.
 - b. Directorate of Emergency Services (DES) will:
 - (1) Complete a DES Record Check Form.
- (2) If there is no derogatory information on the applicant, approve the Bagger License Application/Agreement form application by signing as the License Granter and assigning the license number and expiration date. Licenses are valid two years from date of DES Record Check.
- (3) Provide copies of the completed background checks and completed Bagger License Application/Agreement with the designated license number to the applicant with a cover letter informing the applicant to contact the head bagger for further instructions and go to the Tulley Gate Visitor Center to obtain a six month installation access pass.
- (4) Enter and maintain applicant's information (license number, name, last four of SSN, application date, DES date, and expiration date) in a file in ACCESS.

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- (5) File original paperwork in a secured area.
- 10. Proponent. The proponent for this policy is the Directorate of Family and Morale, Welfare and Recreation at 703-805-2532 or DSN 655-2532.

Encls

ANGIE K. HOLBROOK

Colonel, AG Commanding

License Application/Agreement for Bagging Groceries at Fort Belvoir, Virginia

PRIVACY ACT STATEMENT: AUTHORITY: 10 U.S.C. 3012 a PRINCIPAL PURPOSE(s): Use at Fort Belvoir, Virginia ROUTINE USE(s): None. We w DISCLOSURE: Voluntary. Disc provide information may result in	ed to process you will use this info closure of your	our License Appl rmation to proce Social Security N	ss your License	Application/A	greement.
IDENTIFICATION: LAST NAME	FIRST NAME		MIDDLE NAME		NAME OR NAMES USED
SSN:		SEX:	Male	Female	2
DATE OF BIRTH:		PLACE	OF BIRTH:		
IF BORN OUTSIDE THE UNITED STAT	ES, PROVIDE IMI	WIGRATION IDENTI	FICATION:		
ID:			RACE:		
ADDRESS: STREET	CITY		ST	ATE	ZIP
PHONE: HOME EMAIL ADDRESS:		CE	<u>LL</u>		
GENERAL INFORMATION: MILITARY ID CARD HOLDER:		YES NO	EXPIRATION	DATE	
	E DUTY	RETIRED	DEPENDENT		
Have you ever been arrested or convi please explain on a separate sheet of		nse other than a tra	ffic violation? YE	s NO	If yes,
STATEMENT OF APPLICATION:					
 a. I understand that I am applying grants permission to enter Fort I b. I have received a copy of the De and understand it. I understand the Fort Belvoir commissary ma c. I understand that I am not an en received from customers for bag d. The above information is true at the submission of incorrect or morivilege or license. e. I understand that this licer 	Belvoir and does not aftense Commissand that any violation by result in the immorphoyee of any federaging groceries. It and complete to the hisleading information	of guarantee that I way Agency, Bagger Ur of or non-compliance ediate revocation of real agency or activity arm aware that custor best of my knowledg on may be the basis	ill bag groceries. Inderstanding for Come with the SOP, or an any Bagger License. If y and that my sole so mers are not required the inderstand that of denying, suspending the condens in	nmissary Bagger y Bagger agreer ource of income I to tip. refusal to answe ling or revoking a	rs, have read it ment issued by will be from tips er a question, or any bagging
DATE:	SIGNATURE	:			
LICENSE GRANTER:		L	ICENSE NUMBE	ER:	
		F	XPIRATION DAT	ΓE:	

Bagger Understanding

I understand that if the commissary in which I wish to bag groceries is located on a military installation, I must **first** obtain the permission of installation authorities to enter the post in order to solicit commissary customers to bag and carry out their groceries in the commissary.

Second, I must also obtain permission of the Fort Belvoir Commissary Store Director to carry on my private business for profit as a bagger/carry out person in his or her store. I understand that if I lose the permission of the Store Director, I can no longer enter the store to be a bagger/carry out person in the Fort Belvoir Commissary, even though installation authorities have taken no action regarding my overall permission to carry on commercial solicitation on base. I know and accept that the Store Director may take away my permission to be in the store as a bagger/carry out person when it is no longer in the commissary store's best interests.

Third, I understand that the Store Director's permission to enter the store gives me no specific rights other than to carry on my private business as a bagger/carry out person. Finally, I clearly understand that I work for myself and I am not an employee of the installation, the commissary, or the Federal Government. The commissary allows my presence in the store and my interaction with store customers, solely because of the service I provide to customers by soliciting them to carry out their groceries.

Fourth, I understand that the baggers, including me, periodically elect a head bagger. Through that election, the baggers give him/her the authority to schedule me and other baggers to work and to maintain order in the store among the baggers. I understand that I must follow the directions of the head bagger. I also understand that if a majority of the baggers in the store so desire, with the concurrence of the Store Director, an election can be held to select a new head bagger. Otherwise, elections occur annually, at the option of the Store Director.

Finally, I understand that ordinarily commissary employees cannot tell me what to do. Nonetheless, commissary managers, having the inherent responsibility to maintain safety, security, good order, discipline, and customer service in the store, can exercise authority over my presence and actions in the store when it is likely that those actions may be or become inconsistent with the above inherent management responsibilities. A commissary manager's authority includes revoking my permission to enter the store for the purpose of bagging.

More specific details of what I can expect as a self-employed bagger carrying on my business of soliciting commissary customers in the commissary can be found in local installation guidance, Defense Commissary Agency memoranda, regulations, and other guidance, such as head bagger issuances, addressing my presence on the installation and in the store. The head bagger may also have a standing operating procedure that I agree to follow for the common benefit of all baggers in this store.

Signature:		*1
Printed Name:	Date:	